

Essential Reference Paper B

Customer Feedback.

"I am so happy that you are showing the filmed performances of various operas and ballets. This is a real treat for me because as a pensioner I can't afford West end prices. This way it is possible for me to see wonderful shows. Thank you."

"Royal Opera House by electronic link – quite amazing and one we shall repeat again! Many thanks."

"The Trench was the best piece of new theatre I have ever seen."

"Most enjoyable, fantastic evening entertainment. Good service at bar – evening flowed – great fun had – staff were very helpful and much welcoming."

"Why don't you guys do simple hot meals like toasted sandwiches and panini's."

"Lovely service and pleasant seating area. Disappointing range of foods available – need some simple hot snacks."

"The show went well although Barry Cryer was a little disgruntled about the sound quality during the first half. Your tech crew know they have to address a fault on the board."

"I think the patchy sound from the mic during the first half did spoil the enjoyment a wee bit."

"Please stop the seating from wobbling and creaking. How about carpet?"

"The only disturbance during what was a wonderfully quiet show was the metal rattles coming from the seating. Pity the poor person who has to go to the loo during the show."

"I have to admit, I felt quite offended when the [Daily Mail described our beloved Hertford Theatre as a "small village theatre"](#) in their article which reported Victoria Beckham's visit. My irritation with the article was for numerous reasons BUT possibly the main one was that I felt that by using this definition, [Hertford Theatre](#) wasn't seen in the shining light that it should be. *Our* Hertford Theatre that effortlessly transforms from a hub where mums and babies meet for coffee by day to a bustling Cinema venue where you can meet your adult friends by night. *Our* Hertford Theatre, the place that showcases local talent through regular Art Exhibitions. AND... *Our* Hertford Theatre that was kind enough to offer Tiddler tickets through our recent familyfun@hertford competition – showing yet again their desire to be part of our local community."